

IDA GROVE PUBLIC LIBRARY

Adventure Pass Policy

Policy

The Ida Grove Public Library recognizes the need for enhanced educational and recreational opportunities for citizens of Ida Grove and Ida County. To provide the community with services and resources to enhance the quality of life, the Ida Grove Public Library offers registered adult cardholders (ages 18 and over) the option to check out Adventure Passes to Iowa attractions and educational venues with a valid library card.

Policy Statements

- As a program partner, the Ida Grove Public Library must abide by all partnership guidelines for each partner organization.
- Adventure Passes are available for checkout by valid Ida Grove Public Library cardholders ages 18 and older.
- Library Cards must be non-expired and in good standing to use the Adventure Pass Program. No exceptions will be made for accounts with accrued fines and/or fees.
- Checkouts and reserves of passes to visit the Blank Park Zoo and Greater Des Moines Botanical Gardens are available through TixKeeper software on the library's website: www.idagrove.lib.ia.us.
- Check out of the LaunchPad Children's museum passes are available in person at the Ida Grove Library. These passes are not available online.
- Checkouts and/or reserves cannot be completed online by library staff.
- Cardholders must present a valid photo ID and printed pass from the TixKeeper software before admission into the partner organization is allowed.
- Adult cardholders can reserve passes once every 365 days to each partner organization.
- Each partner organization has defined their admission criteria for the Iowa Libraries Adventure Pass program and specific rules are listed in the Adventure Pass Checkout section of this policy. Please read and be aware of the program rules before checking out a pass.

Adventure Pass Checkouts

Blank Park Zoo:

- The Blank Park Zoo library membership passes can be reserved for three days; either Sunday – Tuesday or Thursday - Saturday. Availability is subject to change during holiday weekends or special events at the request of the Blank Park Zoo.
- Blank Park Zoo will allow one visit per reservation period.
- Patrons must possess a valid ID and print out confirmation from TixKeeper to be allowed admission to the Zoo, patrons without either a valid ID or print confirmation will not be allowed access to Blank Park Zoo grounds.
- Passes are good for regular admission of two adults (ages 13+) and two children (ages 12 & under) only, no exceptions will be made to allow any variation such as 3 adults/1 child or 4 adults. Extra guests will need to pay regular Zoo admission prices at the time of the visit.
- The Blank Park Zoo library membership passes **can** be used for: daily Zoo admission, Zoo member events, and discounts on experiences such as train, carousel, giraffe feeding, Safari Grill, Macaw Café, and WildThings Gift Shop.

- Blank Park Zoo library membership passes **cannot** be used for: Night Eyes Tickets, Zoo Brew Battle of the Bands Tickets, discounts on Zoo rentals, discounts on the Iowan and Iowa Outdoor Magazines, or TRI Swap days at Living History Farms and Science Center of Iowa.
- Reservations must be canceled before the reservation period if they cannot be used for the reserved time. To cancel a reservation, call the library at 364-2306.
- The library is not responsible for reservations that are not properly canceled and cannot grant additional checkouts of passes. Checkout of Blank Park Zoo library membership passes is limited to one checkout per year for each valid cardholder.

LaunchPad Children's Museum:

- LaunchPad Children's Museum Passes are not available through the library's online reservation system.
- LaunchPad passes must be checked out in person at the library. Membership passes will be checked out for a three (3) day period and cannot be renewed.
- Patrons are allowed to check out the membership pass multiple times through the year, however, we ask that you be mindful of other patrons and LaunchPad Museum by returning the item on time for others to use and enjoy.
- Availability is subject to change during holiday weekends or special events at the request of the LaunchPad Children's Museum.
- Passes are good for regular admission of two adults (ages 18+) and up to six children (ages 17 and under). Regular admission prices apply for additional adults and/or children, admission must be paid at the time of the visit.
- LaunchPad passes **cannot** be used for any special member events, programs, or classes.
- LaunchPad passes must be returned to the library on time to allow other patrons access to this resource. If passes are lost or not returned on time, a \$20 replacement fee will be assessed, borrowing privileges revoked, and LaunchPad membership card number canceled to prevent misuse.

Greater Des Moines Botanical Gardens:

- Greater Des Moines Botanical Garden Passes can be reserved for either Midweek (Tuesday – Thursday) or Weekend (Friday – Monday). Availability is subject to change during holiday weekends or special events at the request of the Greater Des Moines Botanical Gardens.
- Greater Des Moines Botanical Gardens will allow one visit per reservation period.
- Patrons must possess a valid ID and print out confirmation from TixKeeper to be allowed admission to the Greater Des Moines Botanical Gardens, patrons without either a valid ID or print confirmation will not be allowed access to the Botanical Gardens.
- Passes are good for regular admission of two adults (ages 13+) and two children (ages 12 and under). Regular admission prices apply for additional adults and/or children, admission must be paid at the time of the visit.
- Greater Des Moines Botanical Garden passes **cannot** be used for any special member events, programs or classes.
- Reservations must be canceled if you cannot use the pass at the reserved time. To cancel a reservation, call the library at 364-2306.
- The library is not responsible for reservations that are not properly canceled and cannot grant additional checkouts of passes. Checkout of Greater Des Moines Botanical Garden library membership passes is limited to one checkout per year for each valid cardholder.

Adventure Pass Cancellations

Patrons who reserve passes and later find that they are unable to use them must cancel reservations before the day of the visit. To cancel a reservation, contact library staff at 364-2306. Cancellations cannot be completed on the day of the reservation. Any reservation that is not canceled counts as a use of the admission pass and the cardholder will be unable to reserve the pass again for a full year (365 days).